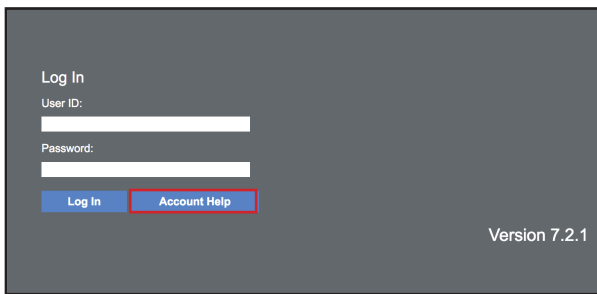


Note: If you do not know your account user name, please contact our IT help desk via e-mail at [Portal.Help@MidwestRadiology.com](mailto:Portal.Help@MidwestRadiology.com) or by phone at 651.292.2100.

If you have not accessed your account for more than 180 days or if you have not yet logged into your account, you will need to unlock your account. Please follow the instructions below:

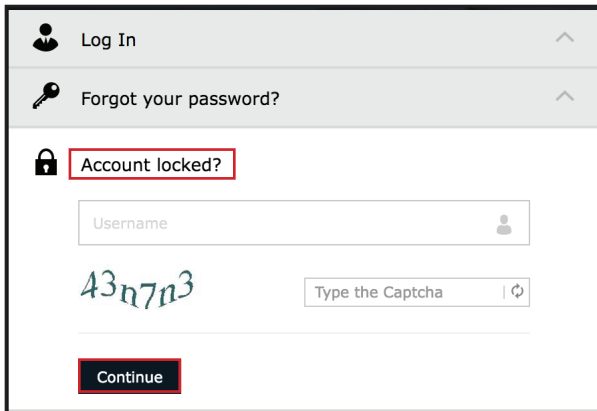
## Step 1:

Go to [www.Slconnection.com](http://www.Slconnection.com) and click **iConnect® Access**. On the log in screen, select **"Account Help"**.



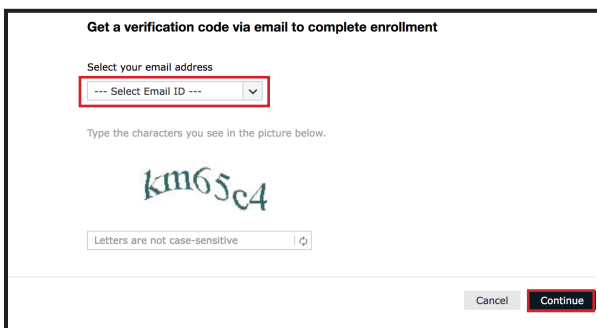
## Step 2:

Select **"Account locked?"**. Enter your user name and enter the captcha as shown and press **"Continue"**



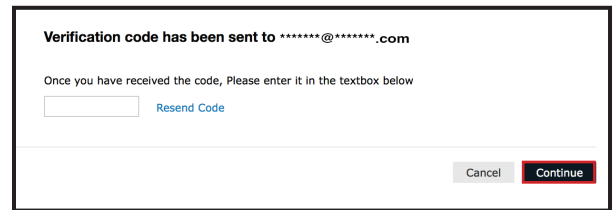
## Step 3:

Select your e-mail address from the drop-down menu and enter the captcha as shown and press **"Continue"**



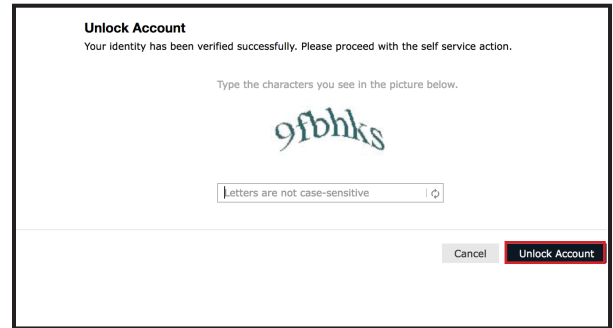
## Step 4:

Enter the verification code from your e-mail and press **"Continue"**



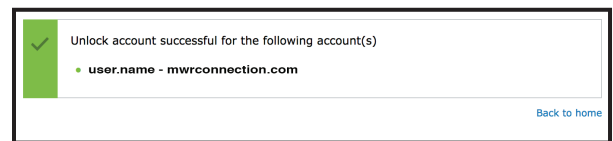
## Step 5:

To unlock your account, enter the captcha as shown on your screen and press **"Unlock Account"**.



## Step 6:

If you have successfully unlocked your account you will see a message on your screen saying 'Unlock account successful for the following account(s)'.



## Step 7:

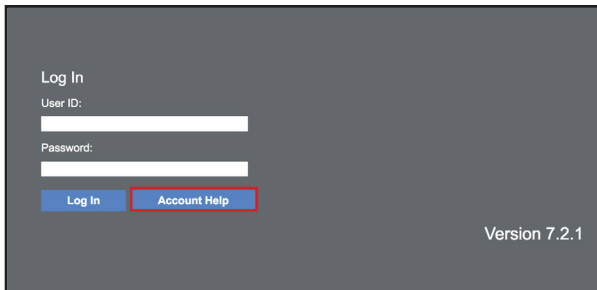
Proceed to [www.Slconnection.com](http://www.Slconnection.com) and log in to your account.

Note: If you do not know your account user name, please contact our IT help desk via e-mail at [Portal.Help@MidwestRadiology.com](mailto:Portal.Help@MidwestRadiology.com) or by phone at 651.292.2100.

If you need to reset your password for your iConnect® Access account, please follow the steps below:

## Step 1:

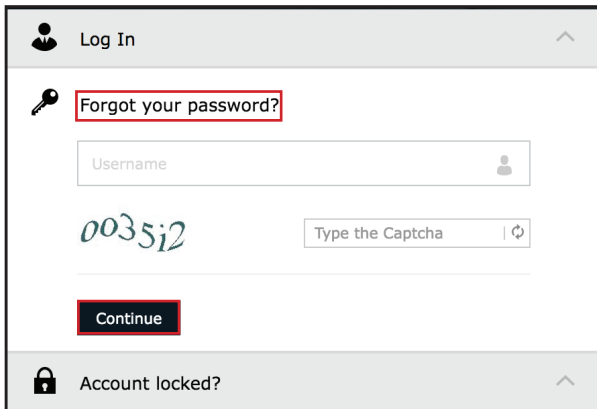
Go to [www.Slconnection.com](http://www.Slconnection.com) and click **iConnect® Access**. On the log in screen, select **"Account Help"**.



Log In  
User ID:  
Password:  
   
Version 7.2.1

## Step 2:

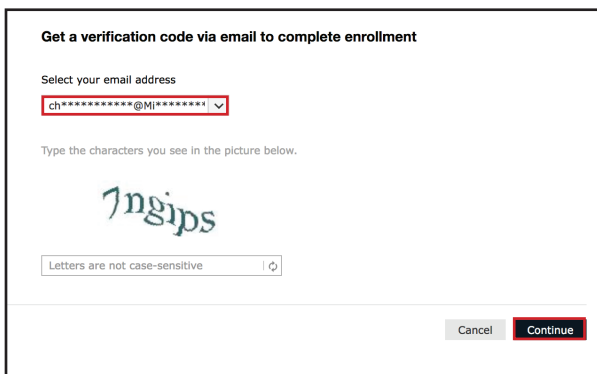
Select **"Forgot your password?"** and then enter your user name and the captcha as shown and press **"Continue"**.



Log In  
  
Username  
0035i2 Type the Captcha  
  
Account locked?

## Step 3:

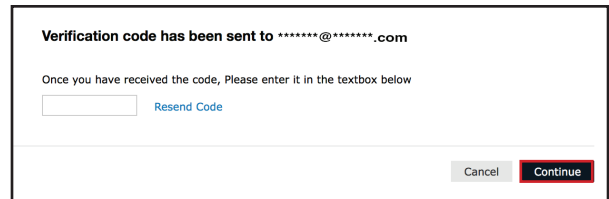
Select your e-mail address from the drop-down menu and enter the captcha as shown and press **"Continue"**



Get a verification code via email to complete enrollment  
Select your email address  
ch\*\*\*\*\*@Mj\*\*\*\*\*  
Type the characters you see in the picture below.  
7ngips  
Letters are not case-sensitive

## Step 4:

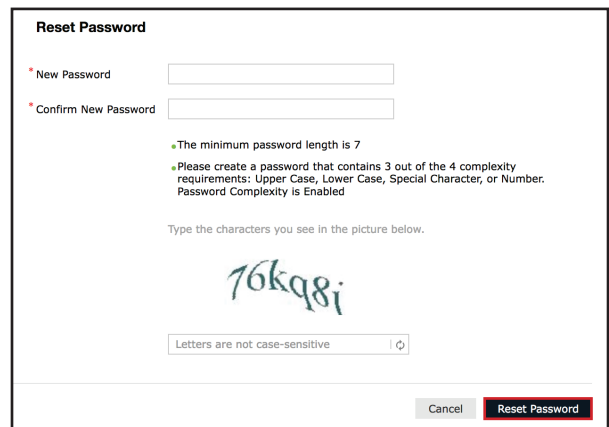
Enter the verification code from your e-mail and press **"Continue"**



Verification code has been sent to \*\*\*\*\*@\*\*\*\*\*.com  
Once you have received the code, Please enter it in the textbox below  
 [Resend Code](#)

## Step 5:

Enter a new password and confirm the new password and enter the captcha as shown and then press **"Reset Password"**.



Reset Password  
\* New Password  
\* Confirm New Password  
• The minimum password length is 7  
• Please create a password that contains 3 out of the 4 complexity requirements: Upper Case, Lower Case, Special Character, or Number. Password Complexity is Enabled  
Type the characters you see in the picture below.  
76kq8i  
Letters are not case-sensitive

## Step 6:

Proceed to [www.Slconnection.com](http://www.Slconnection.com) and log in to your account.